

# Page Police Department

2023 – 2024

ALEAP Emergency Communications Center Assessment



Arizona Law  
Enforcement  
Accreditation Program



ALEAP On-Site Assessment

July 9<sup>th</sup>, 2024

Assessors:

Chief Bobby Martin



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## **Welcome to the Page Police Department**

On behalf of the Page Police Department and Chief Tim Lange, we would like to thank you for taking the time to be part of our police department's initial Emergency Communications Center (ECC) assessment. It is our hope that your visit is fulfilling, productive and rewarding. Our Page Police Department Onsite Assessment Welcome Packet is meant to provide an overview of the City of Page and its communications department.

**Captain Larry Jones**

Page PD Accreditation Manager



## **Community Profile**

Unlike other cities in the area, Page was founded in 1957 as a housing community for workers and their families during the construction of nearby Glen Canyon Dam on the Colorado River. Its 17-square-mile (44 km<sup>2</sup>) site was obtained in a land exchange with the Navajo Nation. The city is perched atop Manson Mesa at an elevation of 4,300 feet (1,300 m) above sea level and 600 feet (180 m) above Lake Powell. The city was originally called Government Camp, but was later named for John C. Page, commissioner of the Bureau of Reclamation, 1936–1943.

After the dam was completed in the 1960s, and was officially incorporated (March 1, 1975), the city grew steadily to today's population over 7,000. Because of the new roads and bridge built for use during construction, it has become the gateway to the Glen Canyon National Recreation Area and Lake Powell, attracting more than 3 million visitors per year. Page is also the home of two of the largest electrical generation units in the western United States. Glen Canyon Dam has a 1,288,000-kilowatt capacity when fully online. The other power plant to the southeast is the Navajo Generating Station, which ceased operations in 2019. It was a coal-fired steam plant with an output capability of 2,250,000 kilowatts. On December 18, 2020, the three smokestacks of the Navajo Generating Station were demolished.

In 1997, Antelope Canyon was discovered on Navajo land adjacent to Page. This natural slot canyon, formed by erosion, has created a steady increase in tourism for Page, as word spread of the beauty of the canyon. Several tour companies, all Navajo owned, now offer guided excursions into Antelope Canyon. Visitors are not allowed to explore on their own and must be accompanied by a Navajo guide from one of the local tour companies. Another natural treasure that has recently increased in popularity is Horseshoe Bend Overlook. This dramatic view from above allows visitors to see the U-shaped turn in the Colorado River. Half of Horseshoe Bend Overlook is owned by the City of Page. The other half is on Navajo land and is privately owned. On the side owned by the city, visitors can pay a small parking fee, and walk about 20 minutes to the overlook.

Due to the popularity of social media, and the awareness of Antelope Canyon and Horseshoe Bend, the City of Page has grown significantly in recent years. Many new hotels and other services have opened to support the increase in tourism to the area. Although Lake Powell and Glen Canyon Dam have had a longer time to draw tourists, they now combine with these more recently known attractions to offer a multifaceted tourist destination.

([https://en.wikipedia.org/wiki/Page,\\_Arizona](https://en.wikipedia.org/wiki/Page,_Arizona))

Mission Statement

*“The Page Police Department mission is to protect the lives and property of our diverse community.”*

Vision Statement

*“We are committed to preventing and reducing crime. As a Department, our goal is to create a safe community by being a progressive, community oriented police department, while respecting the rights of all individuals.”*

Department Values

Courage

Compassion

Integrity

# Organizational Chart

Page Police Department  
Organizational Chart  
June 2024



**Tim Lange, Chief of Police**  
**Page Police Department**



Chief Tim Lange is a 34-year law enforcement veteran who started his law enforcement career with the Navajo Police Department in 1990. During his tenure with Navajo PD, he worked various assignments including Patrol Officer, Field Training Officer, Criminal Investigator, and SWAT team member. After being promoted to Sergeant, he held assignments in both the Tuba City and Dilkon Police Districts, overseeing patrol shifts. Eventually, he was made an Administrative Sergeant, where he supervised the Support Services Division and assisted the district Captain with various projects, including budget preparation. After working in Support Services, he was assigned to supervise the Drug and Gang unit, which worked closely with the FBI and other federal agencies enforcing and prosecuting federal drug cases. Chief Lange and his team completed an investigation that led to the first methamphetamine related drug conviction on the

Navajo Nation. In 2003, he was presented the Cooperative Law Enforcement Award by then United States Attorney Paul Charlton for “meritorious service and acts” after successfully investigating numerous cases that led to multiple convictions in federal court. After transferring to Page PD as a patrol officer in 2007, he held several positions including Field Training Officer, Canine Handler, Patrol Sergeant and Patrol Lieutenant. Between Navajo PD and Page PD, he received many commendations, including two Life-Saving awards, a Distinguished Service award, and the Cooperative Law enforcement Award. After being promoted to Patrol Lieutenant in 2015, he served as Interim Police Chief several times before being promoted to Chief of Police in 2021. During his career, Chief Lange received extensive training and experience in Criminal Intelligence Analysis, Smart Policing Initiatives, Anti-Terrorism Tactics, Special Weapons & Tactics, Police Canine Operations, Crime Scene Management, and Child Abduction Response Protocols. He also has served as a General Police Instructor, a Physical Fitness Instructor, a High-Risk Vehicle Stop Instructor, a Special Weapons and Tactics Instructor, and a Canine Officer. Chief Lange graduated from the Federal Law Enforcement Training Center in 1997, completed the Supervisory Development Course at the Community Training Institute in 1999, attended Rio Salado Community College and then earned a Certificate of Public Management from Arizona State University in 2017.

**Captain Larry Jones, Accreditation Manager**  
**Page Police Department**



Larry Jones is currently a Captain for the Page Police Department in Page, AZ. Larry started his career in law enforcement in 1999 as a military police officer with the United States Air Force. In 2003 he became an Arizona certified officer with the Salt River Police Department, serving as a patrol officer in the Eastside Division for four years. Larry has been with the Page Police Department since 2007 where he has worked as a Patrol Officer, Field Training Officer, School Resource Officer, Detective, Patrol Sergeant, Administrative Sergeant, and Support Services Lieutenant. In his current assignment as Captain, he assists the Chief of Police with the day-to-day operations of the police department. In 2018, Larry graduated from the Northwestern University School of Police Staff and Command. He is currently the Accreditation Manager for the Page Police Department and the Mock Assessor Chair for the Coalition for Arizona Police Accreditation (CAPA).

**Ted Barnard, Support Services Lieutenant**  
**Page Police Department**



Lieutenant Ted Barnard has been in Law Enforcement for over 23 years. He retired from Utah in 2021 and moved to Page and has been with the Page PD now for the last three years. He has several years of experience in state administered accreditation programs in Utah. Over the course of his career, he's worked assignments in Corrections, Patrol, SWAT, K9 and SRO. He's also been in administration for 14 years; during that time supervising various law enforcement divisions such as Jail Operations, Patrol, K9, Investigations, and multiple civilian employee divisions. His favorite thing he's done in law enforcement is when he was requested to travel to China to train K9 and SWAT team integration, which had never previously been done in the country. In his free time Lt. Barnard enjoys coaching the Page Sand Devils Basketball team, and spending time with his family, especially his three grandsons.

**Jackie Lyons, Communications Supervisor**  
**Page Police Department**



Jacqueline Lyons started her career in Law Enforcement in October 1992 as a Dispatcher for Page Police Department. She later attended The CARLOTA Dispatch Academy in May 1993. She started training new Dispatchers for Page Police Department in 1995 and continues to train. She attended the Lake Havasu Dispatch Academy Jan 2020 and became IEMD Certified. Jackie was promoted to Communications Supervisor in June 2021. She then took on the role of SSO for the Agency through AZ DPS. She is a Notary and a Phlebotomist for the Department as well. She has attended a multitude of training classes and Seminars for the Department including Cyber security, Crisis communications, Crisis Negotiations, Vesta Management for our Phone System, Radius Plus for our Mapping system, Smart Transcription, The Denise Amber Lee Foundation training, Communications Supervisory and many more. She has great communications skills, is a problem solver, completes tasks, is approachable, and has high standards for her Dispatch team. She believes that a highly

motivated and productive team comes from setting high standards and working together as a team. Her goal for the Department is to provide professional services to internal and external contacts, always being prepared and trained in the newest and latest technologies. She is a mother of 5 adult children and 5 grandchildren, she is very family oriented and considers her Law Enforcement family as her extended family. She has been with the Department the longest and jokes that she will be the last to leave the Department because she enjoys her employment so much.

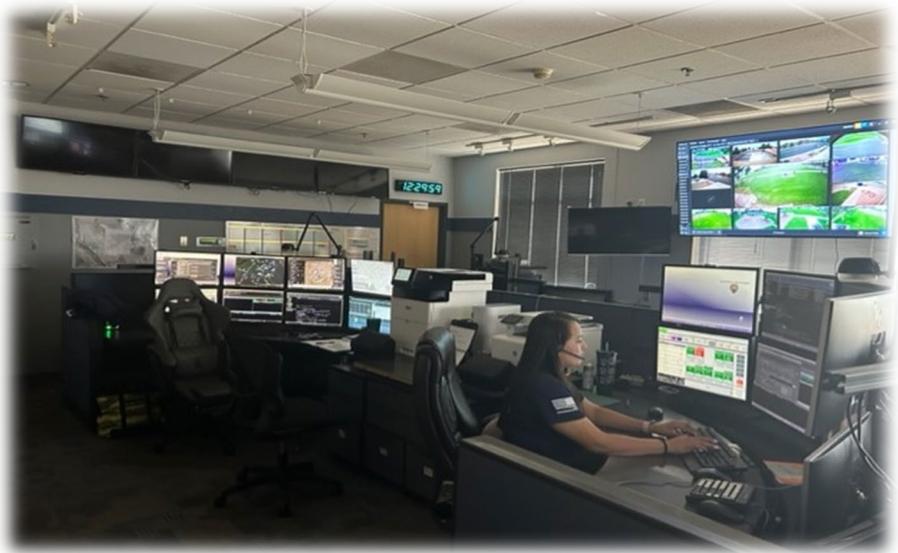
**Taylor Yazzie, Lead Communications Specialist**  
**Page Police Department**



Lead Communication Specialist, Taylor Yazzie, Prior to working at Page Police Department, she worked as an EMT Supervisor for guest services at Antelope Point Marina on Lake Powell, overseeing cart services, security and fee booth in addition developing safety plans, safety officer protocols and serving as an EMT for the Marina. With the interest of staying in public safety, she joined the Page Police Department as a Communication Specialist in 2018. Immediately becoming hands-on in the communication center with training, development in procedure, protocol, and shift in culture, she was promoted to Lead Communication Specialist in 2022. Since, she has worked on assignments for communication training development, assisting maintaining various certifications for the department, scheduling and keeping positive culture as a Lead. Taylor also maintains a phlebotomy certification to assist in DUI investigations, and still maintains her EMT certifications in Arizona. In her free time, she likes to enjoy Lake Powell and ride her Harley.

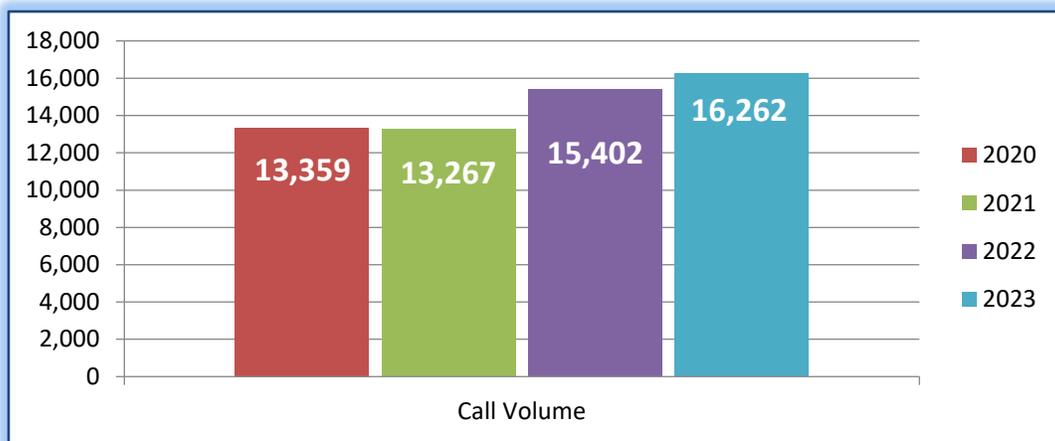
**Communications Division**

The Page Communications Center operates 24 hours a day, 7 days a week. It is a 9-1-1, Phase II (capable of receiving the latitude and longitude of a cell phone caller), Public Safety Answering Point (PSAP). We serve the City of Page and primarily dispatch for the Page Police Department, the Page Fire Department, and the Greentown Fire Department. We also serve as the 9-1-1 answering point for the communities surrounding Page in Northern Arizona and Southern Utah, the Glen Canyon National Recreation Area, Lake Powell, and the adjacent Navajo Reservation.

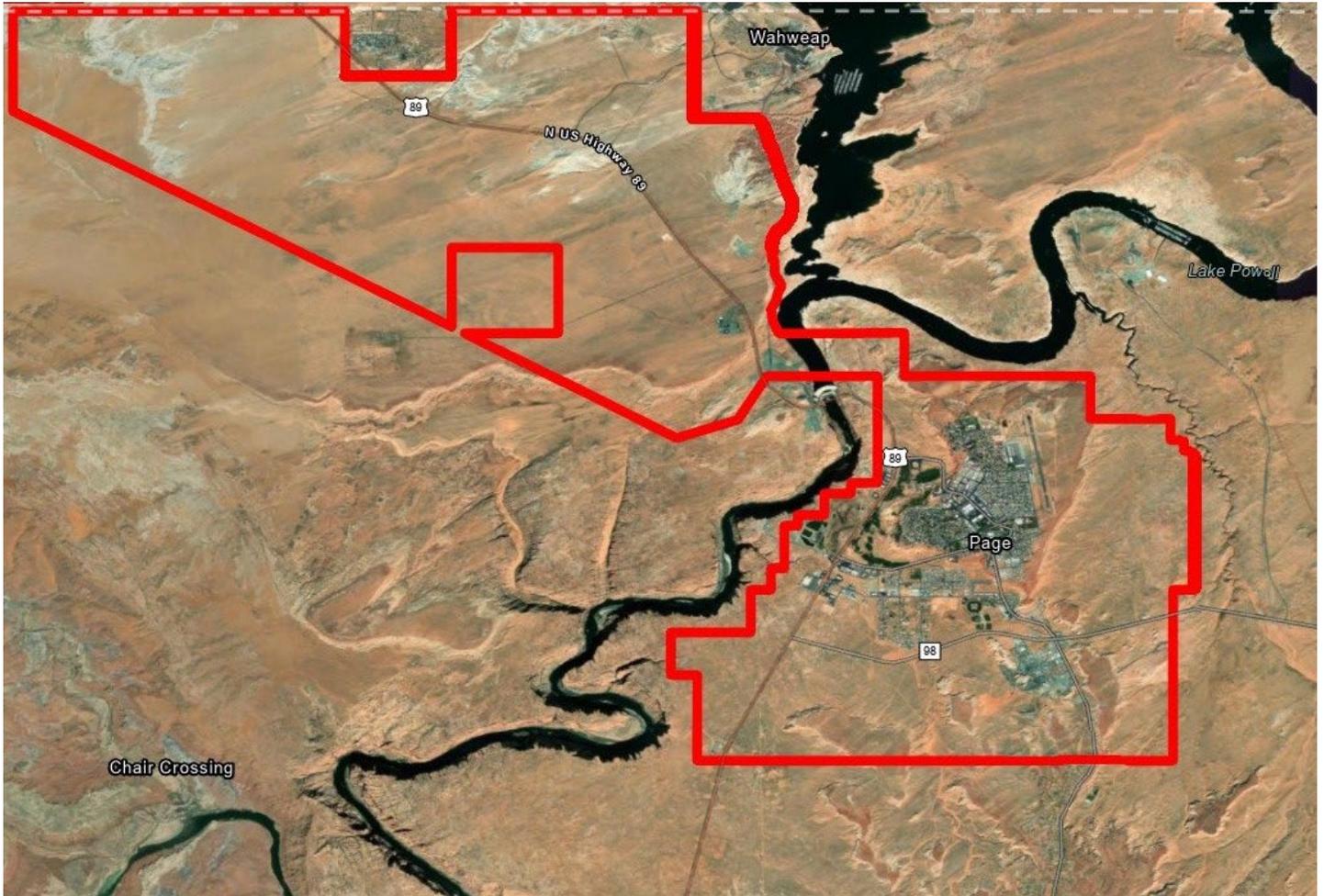


The Communications Center is staffed by one Communications Supervisor, one Lead Communications Specialist, six full-time Communications Specialists and two part-time Communications Specialists. The Communications Center is a direct link between citizens and emergency response services. The Communications Center is primarily staffed by one or two dispatchers who answer 9-1-1 calls, all other phone calls for service and provide support for all field operations. The Communication Specialists monitor multiple radio frequencies and dispatch calls to Police and FIRE/EMS. The Page Police Department recently completed a transition to the P25 radio system.

**Communications Yearly Calls for Service**



**Jurisdiction**



Page Police Department

ALEAP Emergency Communications Center Onsite Assessment Schedule

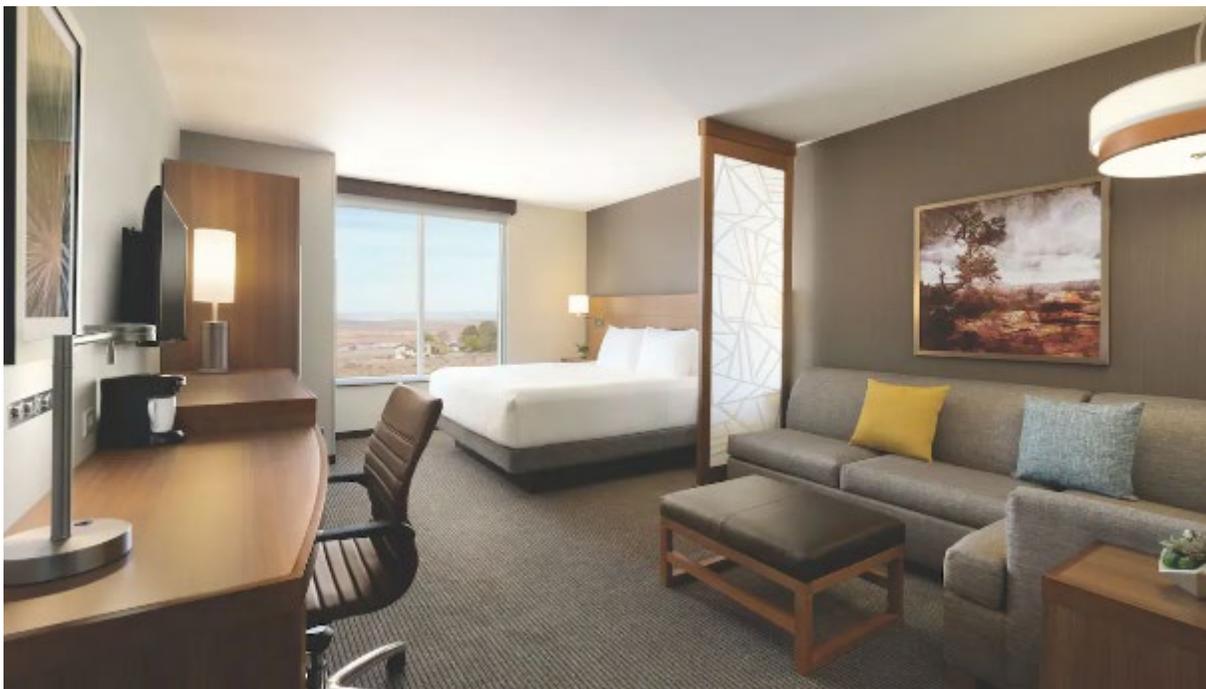
**Day 1 – Tuesday – July 9, 2024**

0900-0930	Welcome; Introduction w/PPD Chief and Command Staff Chief's Conference Room
0930-1000	Site Visit; Communications Center; facilitated by Lieutenant Ted Barnard and Communications Manager Jackie Lyons
1000-1030	Interview; Lieutenant Ted Barnard, Communications Division Supervisor Communications Conference Room
1030-1100	Interview; Jackie Lyons, Communications Manager Communications Conference Room
1100-1130	Interview; Taylor Yazzie, Lead Communications Specialist Communications Conference Room
1130-1200	Assessor Work Time/File Review Communications Conference Room
1200-1300	Lunch w/PPD Command Staff Slackers
1300-1330	Sit in w/Communications Specialist Communications Center
1330-1400	Assessor Work Time/File Review Chief's Conference Room
1400-1430	Exit Interview w/Chief Lange and Lt Barnard Chief's Office

## Lodging Arrangements



**HYATT PLACE**  
1126 North Navajo Drive, Page, Arizona, United States, 86040  
+1 928 212 2200  
★★★★☆ 375 REVIEWS



## Directions from Hotel to Police Department



# MEETINGS, TOURS & *Interviews*

Attendees:


Date & Time:

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Notes:

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ALEAP Standards:


Resources & Ideas:


Report Notes:

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