



# 2023

## SRPMIC ALEAP EMERGENCY COMMUNICATIONS CENTER ASSESSMENT



Salt River  
Pima - Maricopa  
Indian Community

Police  
Facility  
4471

**KARL G. AUERBACH**  
CHIEF OF POLICE  
SALT RIVER POLICE DEPARTMENT

**ASSESSMENT DATE**  
OCTOBER 24, 2023

☎ (480) 850-8200

🌐 [www.srpmic-nsn.gov/government/srpd/](http://www.srpmic-nsn.gov/government/srpd/)

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# Introduction

## Welcome to the Salt River Pima Maricopa Indian Community Public Safety Communications Bureau

Welcome Kevin Rhea and Captain Larry Jones!

On behalf of The Salt River Police Department and the Public Safety Communications Bureau, we would like to welcome you as valued assessment team members. Your dedication and expertise play a pivotal role in ensuring the quality and integrity of our accreditation processes, and we are truly grateful for your commitment.

We understand that your role as Assessors is not just a responsibility but a vital part of the accreditation process to maintain and enhance the standards of excellence within our field. Your contributions are instrumental in providing Law Enforcement and Emergency Communication Centers (ECC) with the recognition they warrant for meeting and exceeding the ALEAP/ECC standards.

I want to take this opportunity to share a few important points as we embark on our assessment journey together:

**Collaboration:** Our success relies on effective collaboration and communication. Please don't hesitate to contact me or our dedicated support staff whenever you need help, information, or guidance.

**Adherence to Standards:** SRPD's reputation is built on the trust and credibility of our assessments. As assessors, we appreciate your adherence to your work's highest ethical and professional standards. If you find an area of our assessment that does not meet the stated standard, we will correct the matter immediately.

**Continuous Improvement:** We encourage a culture of continuous improvement. Your feedback and insights are highly valued. They help us refine and evolve our assessment processes.

**Recognition:** We will be very grateful for your contributions and commitment to the assessment process. Your hard work does not go unnoticed.

Again, I want to emphasize our gratitude for your dedication to our mission and willingness to serve as Assessors. Your professionalism and expertise are invaluable; together, we will continue to raise the bar for excellence in our field. Please consider this message an open invitation to contact me with any questions, concerns, or suggestions. Your insights and feedback are always welcome. Thank you for being a part of our team, and I look forward to a successful and rewarding ECC Assessment ahead.

Warmest regards,

*Stacy Olson*

ALEAP Accreditation Specialist

SALT RIVER POLICE DEPARTMENT



# ALEAP ECC On-Site Agenda

Emergency Communications Center Assessment  
October 24, 2023



Time	Location
9:00 - 9:20	Introduction to SRPD Command Staff and Communications Managers <b>SRPD Administrative Building</b>
9:30 - 11:30	<b>Communications Center Tour</b> Cathy Gooding-Jones, Public Safety Communications Manager Dave Martin, Public Safety Communications Shift Supervisor* <ul style="list-style-type: none"><li>• Assessor working area</li><li>• Personnel Introductions</li><li>• Facilities: Physical infrastructure and layout</li><li>• Security and access control</li><li>• Emergency and backup procedures</li><li>• Technology and Equipment<ul style="list-style-type: none"><li>◦ Officer's Vehicle</li></ul></li></ul> <b>Interviews</b> <ul style="list-style-type: none"><li>• Communications Manager</li><li>• Commander Gann and Administrator Kim Clark</li><li>• Dispatchers ("Sit Along" with Dispatchers)</li><li>• Officers</li></ul>
11:30 - 13:00	<b>Lunch</b>
13:00 - 13:45	<b>Assessor Work Time</b>
13:45 - 14:45	<b>Back-Up Communications Center and Mobile Command Van Tour</b>
15:00 - 15:30	Exit Interview with Chief Auerbach, Commander Gann, Stacy Olson and Commander McDaniel - <b>SRPD Admin Building</b>

# SRPD Mission & Value Statements



## MISSION STATEMENT

The Salt River Police Department is committed to a partnership of public **SERVICE**, the prevention of crime and the preservation of the peace, safety and order within the Salt River Indian Community.

We are committed to fostering an atmosphere of mutual **RESPECT** with all citizens we contact, by rendering service in a professional and courteous manner.

The Salt River Police Department will instill **PROFESSIONALISM** and “esprit de corps” in its officers by maintaining a quality work environment, along with effective training and leadership that will result in **DEDICATED** service-based policing.

The members of the Salt River Police Department are committed to delivering the most efficient, effective, productive, and quality police services to the SRPMIC. We are dedicated to the advancement of a cooperative partnership with our community to develop better community policing, improve communications, and reduce crime. We shall strive to develop a comprehensive strategy to resolve public safety issues and enhance the quality of life within our community.

# Communications Bureau Mission Statement

The mission of the Public Safety Communications Bureau is to effectively deliver public safety services to the residents and visitors of the Salt River Pima-Maricopa Indian Community.

This is carried out following the Salt River Police Department's guiding values:



**Service**

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**Respect**

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**Professionalism**

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**Dedication**



## **KARL G. AUERBACH**

### **Chief of Police Salt River Police Department**

Chief Auerbach a native Arizonan from Nogales, is a graduate of the Phoenix Police Department's Regional Training Academy in 1980 (class number 164), has over 35-years of law enforcement service and has proudly served the Salt River Police Department now on his 29th year. Chief Auerbach has served as an Officer, Field Training Officer, SWAT Team Member, Detective, Sergeant and Lieutenant with the last 17-years as the Assistant Chief of Police including three separate previous occasions as the Acting Chief of Police (2004 to 2006, 2011 and 2016) and was officially promoted to Chief of Police on 10-02-16 as the 10th Chief of Police serving the Salt River Police Department.

Chief Auerbach has worked or supervised every Division and has supervised Sworn and Non-Sworn Professional Staff from every Division. Chief Auerbach's experience and skills include extensive knowledge of Tribal, State and Federal law enforcement, jurisdiction, inter-government relations, investigations, policies and procedures and has investigated and enforced Tribal, State and Federal crimes presenting cases directly to the Tribal, State and U.S. Attorney's Office for prosecution and has testified in Tribal, State and Federal Courts.

Chief Auerbach was the Case Agent in the first successful prosecution of a criminal street gang utilizing the Federal RICO statute and during a 3-year investigation dismantled a violent street gang that was in operation within the Phoenix Metropolitan area that had been responsible for 2 murders, armed robberies, drive-by shootings and fire bombings. Chief Auerbach was recognized by the U.S. Attorney General, Janet Reno, receiving the prestigious "William French Smith" Award for his efforts in this RICO case. He also testified before the U.S. Senate Sub-committee on the Judiciary/Committee on Indian Affairs regarding the RICO case.

# **KARL G. AUERBACH**

## **Chief of Police Salt River Police Department**

Chief Auerbach is the recipient of the Officer of the Year (1992 and 1996), Criminal Investigation's Divisional Employee of the Year (1992, 1993, 1994, 1995 and 1996), Meritorious Service Award (1993, 1994, 1995 and 1996), Meritorious Service Award from the U.S. Attorney for the District of Arizona (1996), Meritorious Service Award from the Inter Tribal Association Council of Arizona (1996), Employee of the Year runner-up from the Salt River Pima-Maricopa Indian Community (1996), "TOP COP" runner-up from the National Association of Police Organizations (1996) and the prestigious Chief's Award of Excellence (1994, 1996 and 1998). Chief Auerbach is the Co-Founder of the Salt River Police Department's Police Explorer Post, established in 1994 was the first Police Department within Indian Country Law Enforcement in the USA to begin a Police Explorer Post. The program instructs youths ranging in ages from 14 to 20 about Police work, Community involvement and commitment within the Community, providing valuable life skills such as accountability, communication, dedication, self-esteem, service, teamwork, respect, pride and professionalism. Our SRPD Explorer Program prepares young men and women to be valuable team members serving their Community, the SRPD or other businesses. Today there are over 20 men and women who were once SRPD Explorers who today now work within our SRPMIC Government, SRPD, SRDOC or other businesses.

Chief Auerbach is the Founder of the Indian Country Intelligence Network (ICIN), created in 1994, to establish a State-wide collaborative partnership between all 21 Indian Tribes to enhance communication and strengthen relationships with neighboring jurisdictions, law enforcement, and criminal justice partners. Currently, ICIN organizations are found in California, Nevada, New Mexico and Washington.

Chief Auerbach serves on numerous boards to include: The Law Enforcement Coordinating Committee with the U.S. Attorney's Office, Arizona Department of Homeland Security Regional Advisory Council Central Region (appointed by Governor Brewer and reappointed by Governor Ducey), Joint Powers Public Safety Committee (JPPSC) Board of Directors, Department of Homeland Security (DHS) Information Analysis Infrastructure Protection Law Enforcement Forum (IAIP), was a member on the Department of Homeland Security (DHS) State and Local Tiger Team (S&LTT) representing Tribal Police for the implementation of

# **KARL G. AUERBACH**

## **Chief of Police Salt River Police Department**

Executive Order 13356 (Strengthening the Sharing of Terrorism Information to Protect Americans/Intelligence and Information Sharing Initiative), the East Valley Chiefs of Police Association, the East Valley Gang and Criminal Information Fusion Center (EVCIFC), the Arizona AMBER Alert Oversight Committee (Founding Board Member), the 100 Club of Arizona (Indian Country Liaison) and the National Blue Alert Network Committee.

Chief Auerbach is also a member of numerous professional organizations to include: The International Association of Chiefs of Police (IACP, since 1992) and IACP Indian Country Section, Arizona Association of Chiefs of Police (AACOP), Fraternal Order of Police (FOP, since 1980), FBI Law Enforcement Executive Development Association (FBI LEEDA and graduate of the FBI Southwest Command College, 2005), IACP Leadership in Police Organizations (LPO) Inaugural Graduating Class Member (March 2007), Society of Police Futurists International (SPFI) and Valley Leadership Institute (alumni class number 35).



## **JONATHAN GANN**

### **Commander Salt River Police Department**

Since 2002, Commander Jonathan Gann has been protecting and serving the members of the Salt River Pima-Maricopa Indian Community in various capacities in Scottsdale, Arizona, a progressive tribal community that borders the municipalities of Scottsdale, Mesa, Tempe, Fountain Hills and the Ft. McDowell Tribal Nation. The Salt River Police Department has 216 members, 158 sworn officers and 58 professional staff.

Throughout his career, Commander Gann has held the positions of Police Officer, Corporal, Sergeant, Detective Sergeant, Lieutenant, and now Commander. Commander Gann has a vast

professional experience throughout the Salt River Police Department and Community, working in every Division, which consists of the Administration Division, Field Operations Division, Criminal Investigations Division, while also being an active member on the Special Operations Unit as an Operator, Team Leader and Commander.

Commander Gann is currently responsible for the Criminal Investigations Division, including the Communications, Records and Property and Evidence Bureaus. He has been awarded the SRPD Supervisor of the Year Award in 2008 and the Medal of Valor in 2014. Commander Gann received his Masters of Science in Organizational Leadership from Northern Arizona University in 2020. Commander Gann currently serves at the Indian Country Intelligence Network (ICIN) President and committee member of the Federal Bureau of Investigation's Use of Force Taskforce.



## **KIM CLARK**

### **Communications & Records Administrator Salt River Police Department**

Ms. Kimberly Clark has served the Salt River Pima-Maricopa Indian Community for five (5) years in the roles of Communications Bureau Manager, Records Bureau Manager and, since July 2023, as the Communications and Records Bureau Administrator.

In her 30 plus year career in public safety, Kim has worked in tribal, city, county, state and regional public safety environments in urban and rural communities. She has served on Command Staff at four law enforcement agencies; New Mexico State Police, Maricopa Police Department, Paducah Kentucky Police Department and Salt River Police Department.

Kim earned the NENA Emergency Number Professional (ENP) certification in 2012, completed the NENA Center Manager Certification Program (CMCP) and is an AZ POST General Instructor and instructor for NENA. She has served on the NENA Education Advisory Board, Glendale Community College Law Enforcement Training Advisory Council, Chaired the AZ APCO-NENA Professional Development Subcommittee and the Maricopa Region PSAP Public Education Subcommittee. Kim is the recipient of the Salt River Police Department Civilian Supervisor of the Year award for 2019 and 2021. Kim has a passion for public safety education and the people of the Salt River Pima-Maricopa Indian Community



## **CATHLEEN JONES-GOODING**

### **Communications Manager Salt River Police Department**

Cathy has served the Salt River Pima-Maricopa Indian Community since May 2023, starting as the Communications Manager for the Salt River Police Department. Her education and training include 28 years of Dispatcher and Manger experience. She is a member of both APCO and NENA and is a NENA Certified ENP. She holds a Bachelor's Degree in German and Political Science, and a Master's of Science in leadership from GCU. She is thankful for every opportunity in her life, and is committed to offer her best day in and day out to make a positive impact in the Department and Community.



## **DAVID MARTIN**

### **Communications Supervisor Salt River Police Department**

Dave began his career in public safety as a 9-1-1 Operator for the Mesa Police Department in 1998. Through his career he has also worked as a trainer, dispatcher, shift supervisor and manager, including time with Mesa Police Department, Pinal County Sheriff's Office, Gilbert Police Department, and his current position with the Salt River Pima-Maricopa Indian Community Police Department as a Public Safety Communications Shift Supervisor.

Dave graduated with a Bachelor of Arts degree from Arizona State University. He is a NENA certified Emergency Number Professional (ENP), and has completed the NENA Center Management Certification Program. Dave is also a former All-Hazard Communications Leader (COML) for the state of Arizona.

# CALL VOLUME

## YEAR OVER YEAR COMPARISONS

Year to Date Call Volume Comparison by Year 2020 to 2022													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
2020	7,599	7,016	6,773	5,122	5,992	6,987	7,070	7,670	7,125	7,282	6,406	6,592	81,634
2021	6,707	6,346	6,722	6,880	7,297	7,579	7,799	7,738	6,673	6,940	7,037	6,725	84,443
2022	6,316	6,384	6,965	7,041	7,088	6,949	7,921	7,421	7,032	7,169	6,662	7,048	83,996

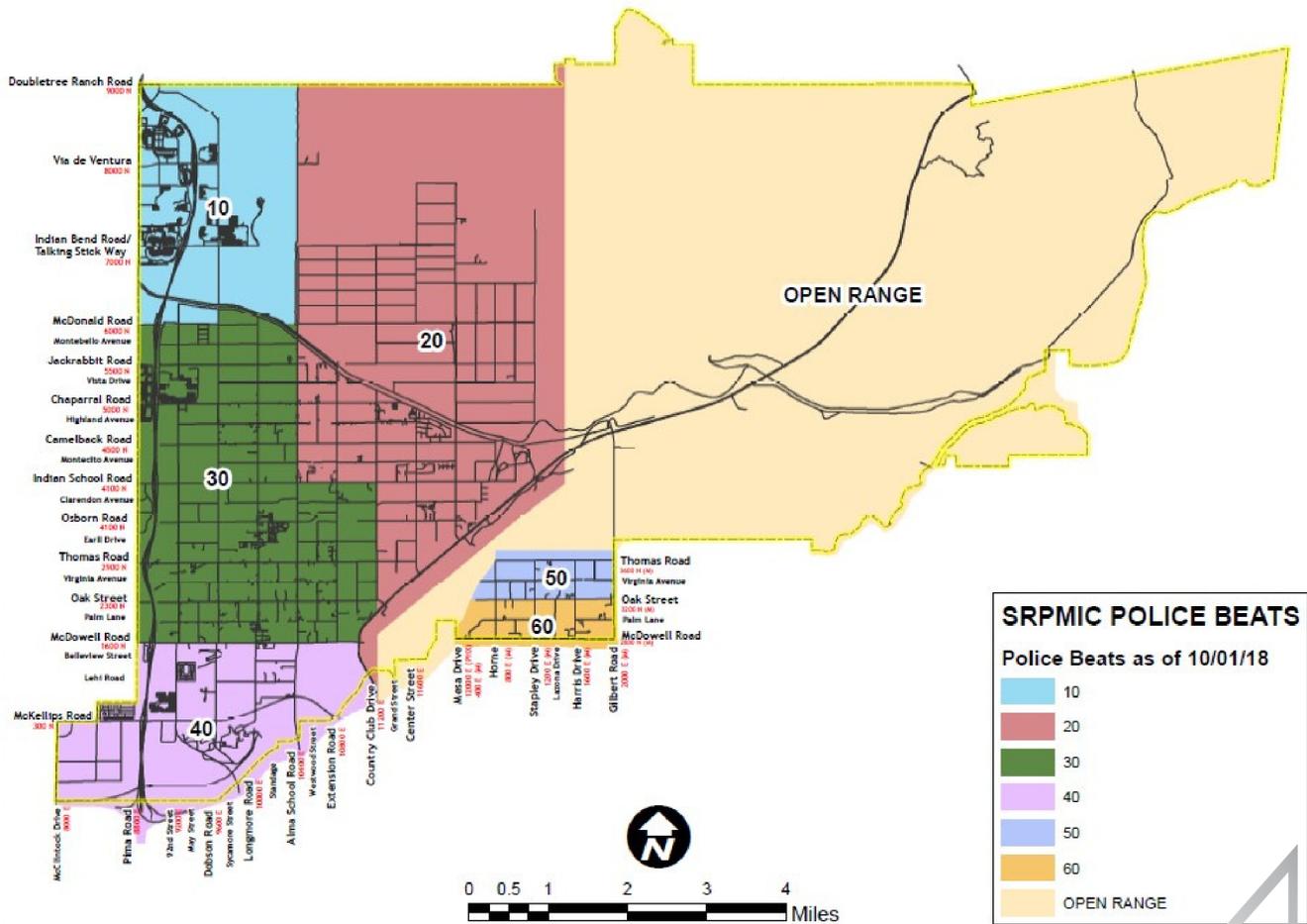
2022	Answer Time in Seconds	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	83,996 98%
	<b>0 to 10</b>	6,210	6,285	6,863	6,880	6,897	6,785	7,664	7,231	6,887	6,941	6,529	6,963	
<b>10 to 20</b>	99	95	92	145	81	102	165	121	128	94	62	55		
<b>Total</b>	6,309	6,380	6,955	7,025	6,978	6,887	7,829	7,352	7,015	7,035	6,591	7,018		
<b>Monthly Total</b>	6,316	6,384	6,965	7,041	7,088	6,949	7,921	7,421	7,032	7,169	6,662	7,048		
<b>0 to 10 %</b>	98%	98%	99%	98%	97%	98%	97%	97%	98%	97%	98%	99%		
<b>0 to 20%</b>	99.9%	99.9%	99.9%	99.8%	98.4%	99.1%	98.8%	99.1%	99.8%	98.1%	98.9%	99.6%		



SALT RIVER PIMA-MARICOPA  
INDIAN COMMUNITY

# SRPD POLICE BEATS

Salt River Pima-Maricopa Indian Community Police Department





# ABOUT THE SALT RIVER PIMA- MARICOPA INDIAN COMMUNITY

The Salt River Pima-Maricopa Indian Community (SRPMIC) is a sovereign tribe located in the metropolitan Phoenix area. Established by Executive Order on June 14, 1879, the Community operates as a full-service government and oversees departments, programs, projects and facilities.

The Community is located in Maricopa County and is bounded by the cities of Scottsdale, Tempe, Mesa and Fountain Hills. The Community encompasses 52,600 acres, with 19,000 held as a natural preserve.

With two distinct backgrounds and cultures, the Community is comprised of two Native American tribes: the Pima, “Akimel O’Odham” (River People) and the Maricopa, “Xalychidom Piipaash” (People who live toward the water). Today, over 10,000 individuals are enrolled tribal members. Comprised of the President, Vice President and seven elected Council members, the Community Council governs the Community.

Approximately 12,000 acres are under cultivation in a variety of crops including cotton, melons, potatoes, onions, broccoli and carrots. Commercial development is reserved along the Community’s western boundary.

The Community proudly owns and operates several successful enterprises including Talking Stick Golf Club, Talking Stick Resort, Salt River Fields, Salt River Devco, Casino Arizona, Salt River Sand and Rock, Phoenix Cement, Saddleback Communications, Salt River Financial Services, and Salt River Landfill.

The majestic Red Mountain can be seen throughout the Community and is located on the eastern boundary. The sight of the mountain symbolizes the home of the Pima and Maricopa people.



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# SRPMIC HISTORY

The Salt River Pima-Maricopa Indian Community is comprised of two distinct Native American tribes: the Onk Akimel O’odham (Pima) and the Xalychidom Piipaash (Maricopa). The center of our aboriginal territory is located in what is now called the Phoenix Valley, but our villages and farms previously occupied vast stretches of land along the Gila and Salt Rivers.

Although we derive from two distinct cultures and languages, our two tribes have been allies for many generations and share many of the same values. Although each tribe formerly recognized its own leaders and independently managed its own day-to-day affairs, we interacted regularly. Intertribal commerce, decision-making, military action and social interaction were common.

Our friendly alliance ultimately developed into a more formalized confederation that benefited both groups. Since that time, we have regularly acted as a single political power. Such was the case when establishing relations with the United States. Hence we are now federally recognized as one tribe by the U.S. Federal Government.

The territory of O’odham and Piipaash residing along the Salt River was originally recognized by the U.S. government via executive order, signed by President Rutherford B. Hayes on January 10, 1879. Unfortunately, a subsequent executive order on June, 14, 1879 reduced the Salt River portion of the reserve from approximately 680,000 acres to just 46,627 acres. The second order also created two disconnected land bases, separating the Salt River O’odham-Piipaash from their relatives living along the Gila River.

In 1940, the Salt River Community adopted a constitution and bylaws under the provisions of the federal Indian Reorganization Act and is now governed by an elected President, Vice-President and Tribal Council.



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## SRPMIC HISTORY CONTINUED



The interaction between our two tribes began long before the first Europeans arrived in our territory. Along the lower Gila River there are ancient sites that indicate frequent interaction and co-habitation among those who archeologists refer to as Hohokam and Patayan.

Patayan is a term used by archaeologists to describe a prehistoric archaeological culture that inhabited parts of modern-day western Arizona, southeastern California, northern Baja California and Sonora Mexico. They are ancestral to the contemporary Yuman tribes, including the Xalychidom Piipaash.

Hohokam is a term used by archaeologists to define a prehistoric archaeological culture that inhabited a large part of central and southern Arizona. The core Hohokam culture, however, was located in what is today the Phoenix Valley. They are ancestral to the contemporary O’odham tribes, including the Onk Akimel O’odham.



The use of archaeological terms for prehistoric time periods sometimes creates confusion for the layperson, leading many to erroneously believe these terms were the actual names of tribes who resided here for a limited time then somehow vanished (see: [Huhugam vs. Hohokam](#)). When Eusebio Kino, one of the first Spaniards to visit our homeland, traversed the Gila River in the 1690s, it isn’t surprising that he found the O’odham and Piipaash living and interacting in the same areas as our ancient ancestors.

By the time the first Spanish explorers arrived in our territory, we had abandoned some of the more elaborate aspects of the material culture our ancestors had previously maintained. We had vacated the large adobe structures, such as those found at Pueblo Grande, Casa Grande and Mesa Grande. The reasons for this are complex and not completely agreed upon.

There are a number of scientific theories as to why the culture and population density changed dramatically around 1450. Our own oral histories regarding this time frame are equally complex. Perhaps the fundamental reason is that a modest lifestyle is simply more sustainable in this harsh Sonoran Desert environment.

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## SRPMIC HISTORY CONTINUED



Our ancestors developed the most advanced canal system in North America. Hundreds of miles of canals were engineered and dug by hand to provide irrigation water to villages that were located great distances from the river channels. Historic O’odham and Piipaash maintained this tradition of canal farming, and our ability to produce an abundance of food was an important contributing factor in shaping relations with other tribes and non-natives early on. Some of these prehistoric canal courses are still utilized in the Phoenix Valley today.

Early Spanish, Mexican and American contact was generally cordial. Therefore, written history has largely recorded us as being docile farmers who never warred with anyone. In reality, the O’odham and Piipaash confederation had one of the most formidable military forces in the area. Such a force was necessary to protect our fertile and bountiful riparian farmland.



Despite the ability to muster a strong military force, the cultures of the O’odham and Piipaash were friendly, welcoming and generous by nature, as corroborated by many early American civilians who passed through our territory. Early Americans relied on our military confederation for protection as they travelled through. Two hundred O’odham and Piipaash warriors were also among the first to enlist for federal service with the first Arizona Volunteer Infantry. By the 1870s, however, the population of Americans in our territory dramatically increased, as did the competition for natural resources. When the rivers were diverted and dammed, our traditional lifeways changed dramatically. Without the life sustaining rivers, the fields dried up, the forests of cottonwood and willow died off and the grasslands disappeared.

Today, we, the Onk Akimel O’odham and Xalychidom Piipaash, of the Salt River Pima-Maricopa Indian Community strive to maintain the most important aspects of our traditional cultures as we simultaneously endeavor to survive and thrive in the culture of the majority population that surrounds us. The delicate and sometimes challenging balance of living in both worlds is imperative to the success of future generations.

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## IMPORTANT TERMS

**O'odham** – People (the Pima refer to themselves and their linguistic relatives as such in their own language)

**Akimel O'odham** – River People

**Onk Akimel O'odham** – Salt River People

**Tohono O'odham** – Desert People

**Piipaash** – People (the Maricopa refer to themselves as such their own language)

**Xalychidom Piipaash** – Upriver People (A specific group of Maricopa who now primarily reside in the Lehi District of the SRPMIC)

**Huhugam** – An Pima word used in reference to their deceased ancestors

**Hohokam** – An archaeological term (borrowed from the Pima language) used to define a specific archaeological culture within an approximate time frame spanning from A.D.1-1450

**Piipaa Nykor** – A Maricopa term used in reference to their ancestors (lit. People from before/long ago)

**Patayan** – An archaeological term (borrowed from one of the Yuman languages) used to define a specific archaeological culture within an approximate frame spanning from A.D.500-1550



# Quick Facts

## Location

Adjacent to the cities of Scottsdale, Mesa, Tempe and the town of Fountain Hills, in the Phoenix metropolitan area.

## Size

52,600 acres

19,000 in natural preserve

## Population

Over 10,800\* enrolled members

## Taxes

2.35%\* sales tax

## Geographic Features

Red Mountain

Saddleback Mountain

Salt and Verde Rivers

Natural Preserve

Wetlands

## Local Educational Institutions

[Scottsdale Community College](#) – 101 and Chaparral, SRPMIC

[Arizona State University – Main Campus](#) – Tempe, 7 miles SW of SRPMIC

## Highways

101 – Pima Freeway – runs north and south nine miles along the Community's western boundary, adjacent to Scottsdale.

202 – Red Mountain – runs along the southern boundary to connect with Tempe, Mesa, Chandler and Gilbert.

Shea Boulevard – runs along the northern boundary to connect Fountain Hills and the Tonto National Forest.

Arizona 87 – Beeline Highway – runs diagonally through the Community from McDowell Road to Shea Boulevard.

# The SRPMIC Great Seal

The Great Seal of the Salt River Pima-Maricopa Indian Community is an ancient pattern of the Southern Arizona tribes. The pattern represents the MAZE, or house of “Se-eh-ha” (Elder Brother).

The legend of the “Man in the Maze” helps children understand the meaning of life. The maze depicts experiences and choices we make in our journey through life. It illustrates the search for balance – physical, social, mental and spiritual. In the middle of the maze are found a person’s dreams and goals. Legend says when we reach the center, the Sun God is there to greet us, bless us and pass us into the next world.

“The Man in the Maze” as told by Dorothy Lewis

“Elder Brother lived in the maze ... and the reason why he lived in the maze was because ... I think how I’m gonna say this ... magician or oh, medicine man that can disappear, and that can do things, heal people and things like that ... that was Elder Brother ... Seh huh ... they called him ... he lived in there ... but he had a lot of enemies so he made that, and to live in there people would go in there but they couldn’t find him ... they would turn around and go back.

“But in real life ... when you look at the maze you start from the top and go into the maze ... your life, you go down and then you reach a place where you have to turn around ... maybe in your own life you fall, something happens in your home, you are sad, you pick yourself up and you go on through the maze ... you go on and on and on ... so many places in there you might ... maybe your child died ... or maybe somebody died, or you stop, you fall and you feel bad ... you get up, turn around and go again ... when you reach that middle of the maze ... that’s when you see the Sun God and the Sun God blesses you and say you have made it ... that’s where you die.

“The maze is a symbol of life ... happiness, sadness ... and you reach your goal ... there’s a dream there, and you reach that dream when you get to the middle of the maze ... that’s how I was told, my grandparents told me that’s how the maze is.”



# History of 911 in the Salt River Pima Maricopa Indian Community

In 1996 Salt River 911 was operating out of the police department's Main building. They conducted advanced training on call handling for Fire and Medical calls and joined the Maricopa Region Service Plan as a primary PSAP serving the Salt River Pima Maricopa Indian Community. By 2003 the center outgrew their location and moved into their own designated center within the Saddleback Communications building.

2017 saw a major phone upgrade to the VIPER system as well as a relocation into an improved 4 station workspace within the Saddleback Communications and a precursor to a very busy 2018. On April 2, 2018, Salt River Police Communications began accepting text to 911 via Comtech's platform. This system is still in use today and is supplemented with the reverse text messaging to callers via Rapid Deploy.

Later in September 2018 Salt River Launched the Tyler New World CAD system, the first Deployment in Indian Country. Eventually, two additional workstations were added in the expansion area off of the main workspace.

This two-person workstation area is utilized for training and large-scale incidents. In addition to the expansion area, Salt River Communications Bureau began working on a backup center within the Community. This project was realized in 2021 with two full workstations and one CAD-only position.

Technology advancements continued in 2022 when Motorola Command Central Aware was launched and the first deployment of new Motorola APX Next Radios in Arizona.

Today, the Salt River Police Communications Bureau has one Administrator, one Manager, six shift Supervisors, one Public Safety Dispatcher II, and six Public Safety Dispatcher I's. Salt River continues to embrace technological advances, with preparations for NG911 services already underway. As well as a CAD upgrade and a major phone refresh scheduled in 2024.



# Tribal Government Department Directory and Contact Information

Police-Fire-Emergency Medical Non-Emergency Line	480-850-9230
Police Administration Line	480-850-8200
Chief of Police Karl Auerbach	480-850-8200
Commander Jonathan Gann	480-850-8200
Kimberly Clark, Communications and Records Administrator	480-850-9230
Cathy Jones-Gooding, Public Safety Communications Manager	480-362-7970
Police Records	480-362-6370